

Billing Policies

Australian Manual Physical Therapy (AMPT) prides itself on providing the best services to its patients and referring physicians. In keeping with this goal, we are pleased to provide Courtesy Billing for our patients. This means that we will bill the patient's insurance company or companies on their behalf and help the patient whenever possible to be maximally efficient with the insurance resources available to them. It is however, the patient's responsibility to understand the insurance benefits provided to them under their policy or policies, including: deductibles, co-payments, limits, coinsurances and in and out of network issues. We therefore strongly recommend that all patients contact their insurance company or companies prior to attending treatment in order to fully understand their coverage.

Medical insurance policies and benefits are forever changing and are often very complicated. In order to navigate this difficult environment, AMPT has hired Assured Medical Billing, a fulltime specialty billing agency to handle all of our patient accounts. All services billed by AMPT will be billed as Physical Therapy. Fee schedules for services provided are set by the insurance carriers nationwide. Australian Manual Physical Therapy is a participating provider with most major insurance carriers including Blue Cross Blue Shield, Medicare, Cofinity (PPOM), Worker's Compensation, Auto Insurance, Health Plus PPO and Aetna PPO. If your policy requires more detailed information about the services provided in terms of diagnosis and procedure codes, AMPT will provide this information upon request. Co-payments are expected at the time of service, once the co-payment amount has been established. You may contact our office and/or billing agency with any questions or concerns at the numbers listed below. Contact numbers for major insurance carriers are also listed. Most insurance information is easily accessed by the patient with a phone call to the number listed on the their card and/or policy.

AMPT -	248-543-3444.
Midwest Medical Billing -	248-808-6413, Debbie Dubensky
Blue Cross Blue Shield -	Customer Service # on the back of your card.
Medicare -	Customer Service # on the back of your card.
Aetna PPO -	Customer Service # on the back of your card.
Health Plus PPO -	Customer Service # on the back of your card.
	<u> </u>
Patient Signature	Date