

TO: New Patients

FROM: Australian Manual Physical Therapy, PLLC.
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RE: Introduction and Welcome

Dear New Patients:

We would like to welcome you to our practice. We are very proud of and passionate about the work done at AMPT and believe you will find your experience with us to be of great value.

The primary treatment approach of Australian Manual Physical Therapy is the practice of Osteopathic Manipulative Therapy (OMT) at the expertise level of a specialist. OMT has a long and trusted tradition in mainstream medicine and is used on occasion by many Osteopaths. Unfortunately, the evolution of health care today has made the specialty practice in OMT a rarity. We consider our practice to be the next level of care. Patients most appropriate for our practice include those with acute pain and those who have not responded to other types of care, including surgery.

Patients are typically seen only 1-2 times per week and most sessions last between 25-45 minutes. We participate with most major insurance carriers. In order to help our patients make use of the specific benefits available under their coverage, we contact the insurance carrier to verify coverage within the first 1-2 sessions. However, information related to deductibles, co-payments, or limits may not be available to us, as providers. It is therefore, ultimately, the patient's responsibility to understand and abide by the benefits of their plan. Once benefits are verified, an insurance verification form will be provided and **co-payments will be billed at a later date.**

Attendance and participation in your treatment program are critical to your success. We will make a concerted effort to confirm all appointments either by phone or appointment cards handed out in the office. Appointments unattended or not cancelled with at least 24 hours notice may be subject to a **\$25.00 no-show fee.**

Initial _____

If you have any questions or concerns regarding these policies and procedures or insurance related issues please contact our office at 248-543-3444.

Thank you and we look forward to working with you.

Providers and Staff of Australian Manual Physical Therapy.